

# NSPSC Annual Corporate Scorecard

As of March 31, 2021

The Nova Scotia Pension Services Corporation Board of Directors (Board) is responsible for approving our strategic goals, and monitoring our progress and performance in achieving them. Our Strategic Plan encompasses four strategic goals. The Board uses this Corporate Scorecard to measure and assess our progress and performance on two of the four goals. One of the remaining goals, Value Leadership, is assessed specifically and separately by the Board of Nova Scotia Pension Services Corporation.

The remaining goal, Client Services, is measured separately as part of the Trustees' Scorecards.

Below is a summary of our Corporate Scorecard for the fiscal year 2020-2021:

## Our Goals:

### Operational Excellence

Create efficiencies and manage risk.

Score:



### People

Have the right people in the right jobs at the right time.

Score:



Fiscal year  
2020-2021



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#### RATING SCALE:

- 5 – Exceptional
- 4 – Exceeds
- 3 – Achieved
- 2 – Partially Achieved
- 1 – Did Not Achieve