

# NSPSC Annual Corporate Scorecard

As of March 31, 2019

The Nova Scotia Pension Services Corporation Board of Directors (Board) is responsible for approving our strategic goals, and monitoring our progress and performance in achieving them. Our Strategic Plan encompasses four strategic goals. The Board uses this Corporate Scorecard to measure and assess our progress and performance on two of the four goals.

The remaining goals, Member Services and Growth and Innovation, are measured separately as part of the Trustees' Scorecards.

Below is a summary of our Corporate Scorecard for the fiscal year 2018-2019:

## Our Goals:

### Operational Efficiency

Create efficiencies, reduce risk, increase productivity and support enhanced access to information

Score:



### People

Develop talent to meet our future organizational needs and to ensure we have the right people in the right jobs at the right time

Score:



Fiscal year  
2018-2019



#### RATING SCALE:

- 5 – Exceptional
- 4 – Exceeds
- 3 – Achieved
- 2 – Partially Achieved
- 1 – Did Not Achieve

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